



What are the benefits of the mediation program?

- Solutions achieved through mediation are more successful than other forms of dispute resolution because they are developed by the people actually involved in the dispute.
- The confidential process protects the rights and privacy of all parties involved in mediation.
- Mediation can be quicker, easier and less expensive than other forms of dispute resolution such as legal action or retaliation.
- Mediation is successful over 90% of the time when both parties actively participate.
- The program is free and available to all Greeley residents.
- Spanish translators are available for parties who cannot speak English.

Community Mediation Program

Administered by the
Neighborhood Resource Office



What is Mediation?

Often when people have loud parties, let their dogs bark too much or neglect their property it really bothers their neighbors.

Many people cannot find a constructive way to let their neighbors know about the problem because of fear or anger.

If not addressed, resentment can build and result in confrontation, retaliation and/or law enforcement intervention.

However, with the help of a mediator, neighbors can talk through their issues in a neutral, confidential environment.

In the end, participants can resolve their issues through strategies that address the needs of both parties.



How does the process work?

A phone call gets the process started. When both parties agree to participate, our staff schedules a meeting in a neutral setting with a trained mediator.

At the meeting, both parties present their sides of the dispute and explore options for reaching a compromise.

Once a compromise is reached, mediators help parties write an agreement that details the steps needed for resolution.

The process and agreement is considered binding. Agreements are enforced by the parties who created and signed it.

To learn more or to start the mediation process, call 350-9780 or visit www.greeleygov.com/nro.

Community Mediation:
Building strong neighborhoods by empowering residents to resolve disputes peacefully.

What kinds of conflicts are eligible for mediation?

- Noise Complaints
- Nuisance Behaviors
- Student-Neighbor Conflicts
- Property Maintenance
- Parking Problems
- Pet Issues
- Landlord/Tenant Conflicts

What kinds of conflicts are NOT eligible for mediation?

- Domestic Disputes
- Legal Cases

**Note: Mediation is not a court of law and mediators do not provide legal advice.*

