

Addendum #1



Project Information

Project Name:	Professional Locksmith Services
RFP Number:	F23-01-007
Date:	February 9, 2023
Project Manager:	Michael Kibbee

Addendum Questions

Question #1	Is any of this request for automotive locksmithing or strictly commercial ? Also, do you make specific requests for automotive locksmiths?
Answer	Commercial, with the possibility of automotive.
Question #2	What are the ages of the buildings we would be servicing?
Answer	No limitation to the age of buildings.
Question #3	What brand lock hardware and keyways are used within the City of Greeley?
Answer	Locksmith services may be required for any and all City and commercial locations inside the City of Greeley.
Question #4	Does the City of Greeley utilize Master Key systems? If so, are those systems available to awardee?
Answer	Locksmith services may be required for any and all City and commercial locations inside the City of Greeley.
Question #5	Does the City of Greeley use restricted or high security keys? If so, what brand and keyway?
Answer	Locksmith services may be required for any and all City and commercial locations inside the City of Greeley.
Question #6	Does the City of Greeley have a staff locksmith?
Answer	Yes, for ASSA key and cylinders only for City of Greeley buildings only.
Question #7	What access control systems are in place?
Answer	Brivo and Salamander for City of Greeley buildings only.
Question #8	Does Greeley have an access control manager that monitors the systems? Will the access control manager be available while we are troubleshooting the systems?

Answer	Yes, for City of Greeley buildings only.
Question #9	Does the City of Greeley plan to expand or replace existing access control systems? If so, in what year?
Answer	No
Question #10	How many buildings are included in the scope of work?
Answer	Locksmith services may be required for any and all City and commercial locations inside the City of Greeley.
Question #11	What is the expected turn around time for non-emergency calls?
Answer	24 hours.
Question #12	We only do automotive work (rekeys, dup keys etc.) at our shop, will that limitation render us as non-responsive?
Answer	Yes.
Question #13	How many lockout calls are expected monthly?
Answer	Unknown, calls will be on an as needed basis.
Question #14	How many service calls (other than lockouts) do you anticipate monthly?
Answer	Unknown, calls will be on an as needed basis.
Question #15	What company holds now or has most recently held the Professional Locksmith Services contract? What are/were their rates?
Answer	No company holds a contract as the City of Greeley has never had Professional Locksmithing services under contract.