

# Addendum #1



## Project Information

<b>Project Name:</b>	Policy Management Software for City Clerk's Office
<b>RFP Number:</b>	F23-03-025
<b>Date:</b>	March 29, 2023
<b>Project Manager:</b>	Tasha Reynolds

## Addendum Questions

<b>Question #1</b>	Clarification of Requirement #5 Allow the City to scan public services vulnerability, assign access by City administrators in granular fashion based on least required privilege. Will you clarify what is meant by "scan public services vulnerability" and do you mean least required privilege?
<b>Answer</b>	Clarification: Requirement should be "provide application security to reduce impacts from vulnerabilities". Please provide any information pertaining to your application lifecycle development model and how security is built into the product. Additional requirement is for "least" privilege access and the ability to provide access control based on a roles based model. Please provide a breakout of the types of built-in roles provided that can be assigned to end users (i.e. administrator, document manager, document reviewer).
<b>Question #2</b>	Although we are the product and service provider, we often work with reseller partners - for Greeley's purposes, and for compliance with the RFP process, would it be best for Esper to submit the proposal or for a partner reseller to do so?
<b>Answer</b>	Either option will work. We suggest you do whichever method has worked for your team in the past.
<b>Question #3</b>	Our typical pricing estimate usually involves a scoping call to assess the amount of work required or suggested for our Professional Services Team in the initial implementation - will it be possible for us to have such a call between now and April 7, or should pricing be provided in a "ballpark" sense?
<b>Answer</b>	Due to the RFP (Request for Proposal) being active, no calls will be allowed before April 7, 2023. Please provide "ballpark" pricing.
<b>Question #4</b>	Under "Deliverables", what exactly is meant by the term "model policies"?
<b>Answer</b>	Clarification: "model policies" = examples of policies and policy templates