



# Call Guide for Reporting Concerns Related to Homelessness

At times, we are witness to persons who appear to be unsheltered. In some cases, their behavior is cause for concern due to trespass on private property, the risky condition of the person, disturbance being created, or threatening or suspicious behavior. At other times their presence or behavior is more of a nuisance or general concern for their well-being.

The following offers general guidance related to such service calls.

Observed condition or behavior	Could Be...	Contact
Person appears ill, injured, incoherent, is unconscious, soiled, partially clothed, and/or is non-responsive, talking to him/herself, acting erratically, is incapacitated.	Person may be intoxicated, drugged, hurt, and/or medically at risk to themselves or others, mentally ill, in a manic state.	 Call 9-1-1 and request medical assistance 970 350 9600, non-emergency 24/7
Person is aggressive in behavior, exhibits threatening actions or is verbally abusive, is behaving irrationally or inappropriately (e.g. public urination, vandalism, etc.).	Person may be under the influence of medication, alcohol or drugs; be mentally ill; be in an agitated, angry, or aggressive state.	 Call 9-1-1 and request medical assistance 970 350 9600, non-emergency 24/7
Person appears to have been sleeping outdoors, has personal belongings nearby in a backpack, bag, or cart, clothing is worn or dirty, may be soliciting resources from passers by.	Person may be experiencing homelessness, needs nourishment, have personal hygiene needs, or needs on-urgent medical services.	 <b>Housing Navigation Center, Street Outreach</b> Rebecca Lara (United Way) 970 473 5275   rlara@unitedway-weld.org Weekdays 8AM—5PM
Evidence of outdoor encampments such as tents, sleeping bags, cardboard material, tarps, and trash and waste.	Growing number of persons living outdoors in locations without permission or sanitation facilities.	 <b>Greeley Police/Neighborhood Action Team</b> 970 350-9605 Weekdays 8AM - 5PM (leave msg)
Evidence of human waste, general trash (Downtown plazas, City parks).	Persons sleeping or occupying area without access or ability to access sanitation facilities.	 <b>Greeley Parks Office</b> 970 350-9390 Weekdays 8AM—5PM (leave msg)

**General information about resources and programs to assist those persons experiencing homelessness can be accessed at [greeleygov.com/government/cmo/special-programs/homeless-and-housing-services](http://greeleygov.com/government/cmo/special-programs/homeless-and-housing-services)**