MAKO MEDICAL

Before Your Test

REGISTER FOR YOUR TEST (Choose A or B)
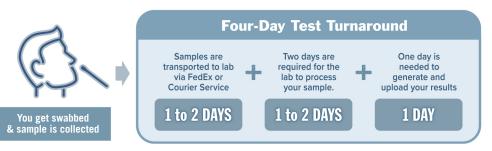
Account #
15662

A **PRE-REGISTER** (NOTE: This option is encouraged to **REDUCE** wait time.)
Step 1: Visit https://mako.exchange/scheduler/registration/?location=214.
Or scan this QR code with your smartphone. **Step 2:** Complete the registration form. **Note:** Double check the spelling of your name and your date of birth. This information must be exactly correct to receive your results. **Step 3:** Upon completing the form you will receive an email with a *Booking ID* number. *Show this number to the site attendant in order to proceed with your test.*

PRE-REGISTER

B **REGISTER-ON-SITE** (NOTE: This option will **INCREASE** your wait time.)
Step 1: Provide a copy of your ID with Name, Date of Birth, and address to the site attendant. Additional information including phone number, email, etc. *will be required.*
Step 2: The site attendant will complete the registration site form on-site.

After Your Test

Four-Day Test Turnaround

You get swabbed & sample is collected

Samples are transported to lab via FedEx or Courier Service
1 to 2 DAYS

+

Two days are required for the lab to process your sample.
1 to 2 DAYS

+

One day is needed to generate and upload your results
1 DAY

=

After four days, you receive your results

If you have not received your test results within four days of collection, please call MAKO.

NOTE: *Please do not call the lab unless **four full days** have passed.*

How to Access Your Results

(*Results available after four days.*)

Text: *"MAKO" to 66349*, or scan this QR code, or visit *https://mako.luminatehealth.com*

If you have problems accessing your results, for fastest service please submit a support ticket via the website below:
https://mako.luminatehealth.com/common/signup

Results will be available after **FOUR DAYS.**

TEST RESULTS