

Low Income & Food Tax + Utility Program (LIFT UP)

Frequently Asked Questions

Do I have to live within the City of Greeley to apply for the rebate?

• Yes, only people who live within the City of Greeley limits can apply for this rebate.

Do I need to fill out this form if I filled it out last year?

• Yes, you need to fill it out again. Your household size might have changed if someone was born or passed away. Filling it out again helps speed up the process of getting your rebate.

Must I provide my children's Social Security number?

• Answer: Yes. These are needed for household verification.

Do I need to include my income tax return if I send my W-2?

Yes, you need to include a copy of the income tax return you filed. To qualify for the rebate, you
must have filed your taxes if required.

Should I include my income benefits through Weld County Social Services?

Yes, you must report all income you or anyone in your household received, even if it doesn't
appear on your tax forms.

How long will it take to receive my rebate?

• It may take up to three weeks to get your check, and the water bill credit will be applied during that time.

Do both spouses need to sign the application?

• Yes, if you are married and live in the same household, both of you must sign the application.

How often can I apply for these programs?

• You can apply for one rebate or bill credit each calendar year if you qualify.

Do I need a City of Greeley utility account to qualify?

• Yes, you must have a utility account with the City of Greeley to qualify.

Does my name need to be on the water bill?

• Yes, your name must be on the water bill to qualify.